

# Entry Level 3 Award in Essential Digital

Entry Level 3 Award in Essential Digital Skills for Work and Life (EDSQ)



**Q241243F**

Start Date: 17 June 2025

Start Time: 09:30

Lessons: 15

Weeks: 6

Hours: 37.00

## Venue

Medway Learning and Skills Hub  
Unit 2  
Britton Farm Street  
ME7 1GX

## What will I learn on this course?

You will learn how to use correct procedures to start the computer and open and use applications. For example, create a new document and check for accuracy, retrieve and edit a document. Use the internet to search for information and send / receive emails with attachments.

Units covered:

001. IT User Fundamentals – Use correct procedures and terminology when using a computer. Understand the need for safety and security and respond to common problems. Organise, store and retrieve work; use USB memory sticks to create folders and learn how to find your work.

006. Using e-mail - How to create emails, send to more than one person, reply, forward and print. Download attachments sent to you and attach your pictures and files to send to others. Organise your emails in to folders and be aware of threats such as viruses and phishing.

007. The Internet – What it is, jargon and security issues. Find information and use Favorites or Bookmarks. Complete on-line forms.

011. Microsoft Word – Create and edit a straightforward document, such as a letter. Enter and format text and numbers, change text size and styles, text alignment and apply enhancements. Proof-read, spell-check, save and print documents.

## Is this course suitable for me?

This course is suitable for those who have basic knowledge of computers, for example, those who have attended the Introduction to Computers & Job Search, Emails, Attachments & More and Create Documents suite of courses and want a nationally recognized qualification.

## What could I go on to do after this course?

This course gives you a broad basis to progress on to many of our other Work Skills courses which require the use of IT to create portfolios or do research, such as Level 1 Awards in: Retail, Customer Service, Business & Administration and Adult Health & Social Care; or a Level 2 Certificate in Counselling. You can also progress to the Level 1 ICT accredited course, but you will be expected to type quite well – so you may need to practice!

If you wish to explore your learning, work or career options, you can speak to a fully trained careers advisor on 0800 100 900. <https://nationalcareersservice.direct.gov.uk>

If you need further advice please telephone 01634 338400.

## Attendance Policy

In order to get the most out of your course you will need to attend as many sessions as possible. We recommend at least 90%. If you do have a holiday booked during term time please let the tutor know in advance so that we can help you catch up on missed sessions and ensure that you still achieve the course outcomes. If you are unavoidably ill or unable to attend, please contact 01634 338400 so that we can let your tutor know, and so they can send you any work you may have missed

## **Health and Safety**

We try to make sure your class is as safe as possible. If you are worried about anything, please talk to your tutor or our Safeguarding Officer.